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## BCU28 29112018 Windows Computer Scam

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There has been a reported rise in the 'Microsoft virus on your computer' telephone scam.

This scam is where the caller is saying your computer has a virus. The caller claims that if the virus is not removed damage will be caused to the computer. The caller will ask the computer owner to access a website provided by the caller and download software to deal with the virus. Doing this will expose the computer to potential risks like; unwanted Malware, computer viruses or allowing remote access to the computer by the caller even after the call has ended.

In a recent case where the software was downloaded as per the caller's instructions the software reported that there were numerous viruses on the computer. The caller asks the computer owner to provide bank details and personal information so that the viruses could be removed.

The simple solution is, if you receive a call of this nature or similar nature then end the call immediately.

If you have been targeted by a call of this nature and you have followed the caller's instructions switch off the computer and isolate it from any network and/or the internet. If you have concerns about viruses on your computer consider seeking advice from a trusted computer specialist.

For further advice on cyber-crime visit <https://www.actionfraud.police.uk/>.